

Yes, sign me up!

Name

Address

Post Code

E-mail

Telephone

You can get all Portsmouth City Council information in large print, Braille or tape by calling 023 9284 1295

For translated information please call:

Bengali answerphone service: 023 9284 1651 or

Cantonese answerphone service: 023 9284 1652

আপনি পোর্টসমাউথ সিটি কাউন্সিলের সকল তথ্যের অনুবাদ, বড় অক্ষরে অথবা
কেসেটে পেতে পারেন। দয়াকরে বিস্তারিত জানার জন্য এই নাম্বারে যোগাযোগ
করুন 023 9284 1651

樸茨茅斯市政府的一切資料，均備有翻譯本、大字書刊或
映音帶，如有需要，請致電 023 9284 1652

For further information on The Edge,
please contact:

Trading Standards 4th Floor
Portsmouth City Council
Guildhall Square
PORTSMOUTH
PO1 2BR

T: 023 9284 1295

EDGE
THE

The Edge
Volunteer
Application
Guide



Portsmouth
CITY COUNCIL

What is the Edge?

The Edge is run by Portsmouth City Council Trading Standards, to help the residents of Portsmouth with their shopping know-how.

We are looking for volunteers to help get smart shoppers into the community. Are you interested in becoming, and helping others to become, a confident consumer? If so the Edge is an ideal way to top up your consumer knowledge and help your friends, family and the community when they have problems with shops and businesses.

We believe that where there are informed and demanding consumers, businesses will improve their consumer policies. As an Edge volunteer you can help everyone get better service from businesses.



What is an Edge Volunteer?

All you have to do is be:

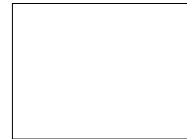
- Willing to help others
- Able to keep personal information private
- Willing to give all people equal help
- Able to help people who are angry or upset
- Willing to wear an identifying badge
- Able to give time freely
- Able to gather information on unfair, dodgy and illegal practices

What can a volunteer expect from us? You will get:

- The satisfaction of helping the community
- Training on how to be a volunteer if you want it
- Training on basic consumer law
- Work experience as a consumer advisor if you want it
- The opportunity to meet and work with other volunteers and consumers
- Support from experts who are used to working with volunteers
- Alerts about dodgy traders on a regular basis
- A bigger influence on how consumers are treated
- The experience may also come in useful if you apply for jobs that require similar skills.

Data Protection

Under the Data Protection Act we promise that information you give us will only be used for the purposes you've given it; in this case as part of the Edge Volunteer Scheme.



Trading Standards
4th Floor
Portsmouth City Council
Guildhall Square
PORTSMOUTH
PO1 2BR